

Lifeline Service: Committed to Bringing You Peace Of Mind



The Lifeline is a way of contacting a call centre via a telephone line by pressing a red button on either a pendant or on the unit. The units are neat and modern and the new MyAmie pendants are water proof and discreet.

Tunstall Response answer and monitor the calls and in the event of an emergency the call centre staff will alert either your nominated contact, doctor or the emergency services to respond.

A live telephone line is required to support the unit.

Who would benefit from our service?

- Older people - the service provides reassurance and peace of mind as well as a friendly voice when needed
- People living with dementia - helps to reassure users and their families that everything is ok
- People at risk of falling - summoning help following a fall is very easy by simply pressing the personal radio trigger provided
- People with medical conditions (e.g. diabetes and epilepsy) - help can be quickly summoned if the user begins to feel unwell
- People of all ages living alone .
- Carers - the service helps to provide reassurance to full and part time carers enabling them more free time to live their own lives
- People who have recently been discharged from hospital - should symptoms reoccur help can be quickly available

Dales Housing Ltd is a caring organisation and our trained staff will discuss your requirements and install the equipment within your home.

**Cost upon request by calling
01629 593200.**